



August, 2022

We are heading into the home stretch of summer and we have never been busier. Elegant Foods has experienced a heavy volume of orders this summer and we are working with many new employees and less staff than we have ever had in the past. We certainly appreciate your business and your patience as we work to keep up with the demand. To make things go more smoothly for all of us, and to make sure you get the product you need, please keep the following guidelines in mind:

Ordering Deadlines

We need time to pick your order! Due to trucking, product shorts and a labor shortage, we are finding ourselves challenged to fill last minute orders. *If your business is located outside of Madison, please make sure to place your orders prior to 3:00 p.m. the day before your delivery day. Any orders received after 3:00 p.m. will no longer be guaranteed for delivery the following day.*

Ordering for Special Events

If you have a special event, please keep in mind that product inventory is often low, and our Elegant Foods Bakery is challenged to keep up with the current demand for our products. The more lead time you can give us, the better chance you have of receiving what you need, when you need it.

We don't want to miss your order!

Placing an order by email is not recommended, due to the volume of emails we receive, it could get missed. Note that we no longer have a fax machine. It is best to always place your order on-line via our website or by calling our office and speaking with one of our inside sales staff. If you are unable to reach us, please leave your order via phone message.

Sassy Cow Ordering Deadlines

Our ordering process for Sassy Cow products is as follows: make sure to have your orders placed **BEFORE 6:30 a.m. on Monday**, for delivery Wednesday and Thursday, and **BEFORE 6:30 a.m. on Wednesday**, for delivery Friday to Tuesday. *If you do not meet these deadlines, you will not receive your milk for that week.*

Labor Day Holiday Schedule

Please mark your calendar and note that Elegant Foods will be **closed for the Labor Day holiday, Monday, September 5th**. Our ordering process for all dairy products will not change. Note that all normally scheduled Monday deliveries will be made on Tuesday of the holiday week.